

To: davidcol
Subject: Re: message
Date: Mon, 10 Feb 92 08:51:10 PST



what the guy is supposed to do is feel uncomfortable, and when he has bugs, suspect that the problem is dr-dos and then go out to buy ms-dos. or decide to not take the risk for the other machines he has to buy for in the office.

Privileged material redacted

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From bradsi Mon Feb 10 10:50:05 1992
To: steveh
Subject: Re: the message
Date: Mon, 10 Feb 92 10:50:05 PST

i am saying that we should either:

a) let it do whatever it does, as is the case with win 3.0. if a user with dr-dos calls, we tell them we only support ms-dos and they should call their vendor.

or

b) put a kind gentle message in setup. like an incompatible tsr message. but not everytime the user starts windows. if a user calls pss, treat like (a).

A kind gentle message in setup would probably not offend anyone and probably won't get the press up in arms, but I wonder if it serves as much of a warning. *Priv. Material Redacted*

With a TSR, the solution is to just remove it. With DR-DOS, or any others, I doubt the user is in a position of changing. He will no doubt continue to install. When he finds problems, he will call PSS, with or without a message. I think our biggest exposure is PSS. We will get a lot of calls from Dr DOS users. Perhaps a message in the phone system for Windows. It would say something like "if you are not using MS-DOS or an OEM version of MS-DOS, then press ##". Then we give them the message.

i admit i'm gun shy on this, especially with stewart's irritated mail to me.

the most sensible thing from a development standpoint is to continue to build dependencies on msdos into windows.

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From bradsi Mon Feb 10 10:52:28 1992
To: karlst
Cc: davidcol
Subject: Re: the new message
Date: Mon, 10 Feb 92 10:52:27 PST

i'm in the process and we're getting close.

27
From bradsi Mon Feb 10 10:55:33 1992
To: davidcol
Subject: ** NetWare/Winball Status **

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