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From bradsi Mon Jul 29 07:29:48 1991
To: karlst philba ralphl steveh
Subject: Re: Digital Research
Date: Mon, 29 Jul 91 07:29:40 PDT

you bet. dri is in on the dos^win blacklist. nothing gets shipped from this BU without the blacklist being checked.

i made it clear to the online guys that windows supports ms dos 3.1 and above. we are not to help dri. I will also talk to pattys about this.

in this case, a 3.1 beta tester discovered that drdos doesn't work with win 3.1 so called dr for help. dr called us for help on online. the online guys wanted to help, because "dr is a paying customer". i told them no.

>From steveh Sun Jul 28 21:35:21 1991
To: bradsi karlst philba ralphl
Subject: Digital Research
Date: Sun Jul 28 21:35:18 1991

bard pls make sure we are not supporting DRI anywhere in the company with this stuff thx

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From bradsi Mon Jul 29 07:35:30 1991
To: jancl pattys
Subject: Digital Research
Date: Mon, 29 Jul 91 07:35:27 PDT

We should not be providing Digital Research any assistance getting their os to work with our software. Our software supports ms dos, not dr dos. It's completely up to them to figure out and resolve any problems that may occur.

Just recently, a situation came up where a win 3.1 beta tester discovered that dr dos doesn't work with win 3.1 and called dr for help. DR submitted an SR to their online account, and the techs were dutifully following up very conscientiously. We are not to help them, paying customer or not. Windows supports MS-DOS and PC-DOS 3.1 and above.

Thanks.

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From bradsi Mon Jul 29 07:36:48 1991
To: philba tonle
Subject: nigelt
Date: Mon, 29 Jul 91 07:36:45 PDT

the nt guys had big problems with nigel. please talk to paulma to understand what happened. I will do the same when I get back.

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From bradsi Mon Jul 29 07:43:15 1991
To: russs
Subject: Re: FW: Intelligence on Novell-DR DOS deal
Date: Mon, 29 Jul 91 07:43:13 PDT

thanks.

the tough question in all this is whether novell's intentions are offensive or defensive. there are signs of both. some novell people (and market watchers) are saying defensive. other statements by novell, including darrell miller, clearly are offensive (control of the desktop).

EXH 8 DATE 2/13/02
WITNESS Silverberg
MARY W. MILLER

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