

To: PROVO.PRIV-MAIL2(ben hendrick),PRV-INTERNET.prv-smtp("novsup@microsoft.com")
From: johnlu <johnlu@microsoft.com>
CC: PROVO.PRIV-MAIL5(richard jones),FORTUNE.SJF-MAIL2(dave miller)
Subject: RE: Updated Windows 95 Builds?
Date: Friday, April 7, 1995 10:18 AM

you should understand a little about our processes. we send out a lot of intermediate builds in very small batches to address specific bugs that people have raised. the people that get these builds are the ones that have raised the specific bugs, the process is very automated. we don't broadly distribute these builds to the entire beta program, so you will absolutely hear about people getting builds more current than yours. the more active you are on bug filing tho, the more frequently you will get a build. honestly we haven't seen a lot of bug filings from novell.

we have novell and a lot of other isv partners on about a bi-weekly regular distribution schedule outside of the above process. we are on daily builds at this point and have been for some time, it doesn't surprise me that the last build you had was 326, you were scheduled to get build 340 sent out probably today.

we will up the frequency from here on out for you if you would find that helpful.

From: Ben Hendrick[SMTP:Ben_Hendrick@Novell.COM]
Sent: Friday, April 07, 1995 8:23 AM
To: novsup@microsoft.com
Cc: Dave_Miller@Novell.COM; Richard_Jones@Novell.COM
Subject: Updated Windows 95 Builds?

In the spirit of getting regular updates as they become available, I have talked to several Novell external customers and ISVs who received BUILD 437 CD-ROMs and are anticipating Build 440. We understand there is a memory management patch that was made in Build 436 that addresses some issues that could effect our client.

Is it possible to have you send the latest Build to Richard Jones?

The last build we officially received is BUILD 426. We requested this Build after we saw it being demonstrated at the Brainshare Vendor Hospitality Night. It would be nice if these updates came automatically without having to learn about them from others and then having to individually request them.

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EXHIBIT
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