



CONFIDENTIAL

From: Eldon Greenwood
To: "davewil@MICROSOFT.com"@INTERNET.MIME
Date: 4/28/97 4:01PM
Subject: Re: FW: Internet Scheduling Standard -Reply

David,

I understand that you were probably just repeating back to the folks at AHP what you were told, but I hope you can help us get to the bottom of this. Using the customer as a leverage point into both of our organizations perhaps we can work this issue through.

GroupWise 5.1 does support the MAPI 1.0 service provider interface for Address Book, Message Store, and Transport Services. Outlook will not run properly on top of GroupWise 5.1 because it uses/expects unknown MAPI calls/parameters. We have asked our normal Microsoft contacts for assistance in getting this to work. To date the response has been that Outlook is using standard MAPI calls but at a much deeper level, and in fact they have admitted that they have not found any MAPI providers which do support Outlook. We have been unsuccessful at getting the additional information to add support for Outlook in our MAPI service providers. If you could champion this on behalf of AHP, perhaps we can get the information we need to make the customer happy.

There are two levels of information that we need assistance obtaining:

- 1) The basic MAPI interfaces utilized by the Outlook client for e-mail. This will help us to determine why the Outlook client is not currently working on top of GroupWise as an e-mail client.
- 2) The MAPI interfaces used to implement calendaring/scheduling. I'm pretty sure this is not part of the standard MAPI interface definition. If it makes sense, we'd like to give the GroupWise customer the option to use the Outlook client to access GroupWise calendaring/scheduling services.

Feel free to forward this message within your organization as necessary to get to the right people. Thanks for your assistance.

-Eldon Greenwood
Sr. Director, Product Strategy
Novell Application Division
egreenwood@novell.com

>>> "David Williams (NY/NJ)" <davewil@MICROSOFT.com> 04/28/97 11:32AM >>>
Hi Dan,

I did some research on Outlook/GroupWise question. As of today, Novell doesn't have an Outlook-compliant MAPI driver yet, so it can't be done. Novell would be able to provide details on if and when such a driver will exist. Microsoft has provided Novell with the tools to create one.

Thanks,
David F. Williams
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NWA 000203

-----Original Message-----

From: David Williams (NY/NJ)
Sent: Thursday, April 24, 1997 9:13 AM
To: Dan Cote
Cc: American Home Products PF; Reice Altomare
Subject: RE: Internet Scheduling Standard -Reply

Hi Dan,

Scheduling spec:

1. I will find more details on scheduling spec and send you email.

Outlook client:

1. There have not been recent extensions. Do you have the MAPI 1.0 drivers from Lotus and Novell? The next step is for an engineer from Microsoft tech support to assist you over the phone, or for me to try to figure out how to do it and assist you. I am booked this week. Are you or your colleagues available via phone on Monday Apr 28th in the afternoon? I can call you at a time which is convenient for you.

No luck yet with customer references for Outlook against GroupWise backend.

David F. Williams
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-----Original Message-----

From: Dan Cote
Sent: Wednesday, April 16, 1997 10:15 AM
To: David Williams (NY/NJ)
Subject: Internet Scheduling Standard -Reply

Dave,

ITEF The specification you reference - is this the ICAP spec within working committee?

Also have there been any recent extensions to MS MAPI call parameters -
Lotus we cannot get it to work as a client for either the Groupwise or backend mail services. Can MS demonstrate this or provide us with customers who are using Outlook on the front-end, as requested?

Thanks,
Dan

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>>> "David Williams (NY/NJ)" <davewil@MICROSOFT.com> 04/16/97
12:10am >>>

Dan,
You asked about this during the briefing in Redmond.

There was an article in Web Week, Volume 3, Issue 10, April 14,
1997. I don't have this to give to you, but perhaps you can find a copy
or find the Web Week site on the Internet.

The IETF is expected to approve a specification supported by
Microsoft, Lotus, and Campbell Services next month.
This would allow, as one example, an Outlook user and a Lotus
Organizer user to view each other's calendars across the WWW. This would
be

THE
industry standard for calendaring interop.

Take care,
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