CONFIDENTIAL

From: John Gailey
To: Michael Buck; Rex Olpin
Date: Wed, Jun 10, 1998 2:20 PM
Subject: Win98 and Microsoft MAPI Service

In a clean install of Win98 (not over an existing Win95 installation), the Microsoft Windows Messaging System (MAPI) is not installed. GroupWise 5.2 will auto-detect this fact during install and will attempt to install the MAPI system by accessing the Win95 CD. However, the MAPI system has been moved to a different location on the Win98 CD, causing the GroupWise 5.2 install to fail in its attempt to install MAPI.

End-users can manually install the MAPI system from the Win98 CD. To do so, they must run:
\tools\oldwin95\message\us\wms.exe

This self-extracting executable with install the MAPI subsystem (and unfortunately, will also install MS Exchange Inbox and MS Exchange Post Office.)

Rex, we need a TID written up for this for our current GroupWise 5.2 customers.

Michael, we need a fix for this for the next GroupWise 5.2 service pack.

this is anti-competitive!

Aaarghh!!!

- John Gailey

CC: Bill Street; Craig Miller