

Plaintiff's Exhibit

4530_E

Comes v. Microsoft

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>From robg Fri Jun 21 17:04:08 1991
To: chrisp
Cc: robg wobumgrs
Subject: Windows Bookshelf

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This is great. Let's meet tuesday so I can make sure we line up the right people. It should be people both from my group and our

multimedia publishing effort (greg riker or tom corddry probably.
tentatively 1pm -- we'll send confirming mail on monday.

Rob

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>From jeffo Fri Jun 21 18:06:11 1991
To: chrisp jeannes
Subject: CD-ROM documentation

I just talked to Laurie on the phone. OBU did something like this a couple of years ago for the Microsoft Office on CD-ROM. This is the same package as the regular Office bundle only it's on CD and the docs are all online.

Laura Jennings worked with a company in CA called Xiphias to get the docs online. Xiphias chunked the docs up into little HyperCard-style card chunks, which Laurie says turned out better than anyone thought. I'll take a look at this and let you know what I think.

And get this, Xiphias calls their search engine the "Xearch engine."

From chrisp Tue Jul 16 07:57:46 1991
To: jeffr ronso
Cc: jonre mikemap peteh
Subject: FW: Quatro and PC Word
Date: Tue Jul 16 07:56:40 PDT 1991
Mail-Flags: 0000

This is the mail I sent...

>From chrisp Mon Jul 15 16:16:49 1991
To: mcimail?TO: Philippe_Kahn#_EMS:_MCI_Mail
Subject: Quatro and PC Word

Hi Philippe, we haven't met yet, I'm the General Manager of the Word Business Unit at Microsoft. I know this sounds odd, but I would like to explore the option of doing some co-marketing deal between Quatro Pro and PC Word 5.5. These products have a lot in common...both are critical successes (the magazines pick them as best buy), but compete against a strong entrenched DOS competitor.

Working together would generate a lot of press for both products plus potentially be a great deal for customers. There are a lot of options to consider, all the way from a co-press release to an actual bundle.

I really hope the industry hasn't gotten so formalized that stuff like this can't happen anymore, but if you think this is just too weird,

I understand completely and we'll do something else...if you think it might actually sell some extra copies then give me a name of someone at Borland and we'll explore a little more...

From chrisp Tue Jul 16 07:54:37 1991
To: jeffr ronso
Cc: jonre mikemap peteh
Subject: FW: RE: Quatro and PC Word
Date: Tue Jul 16 07:53:33 PDT 1991

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Mail-Flags: 0000

I guess my mail worked...

>From mcimail?TO: Philippe_Kahn# EMS: MCI_Mail# MBX: 0002272940
Mon Jul 15 19:06:10 1991
To: chrisp
Subject: RE: Quatro and PC Word

Date: Mon Jul 15, 1991 8:05 pm EST

From: Philippe Kahn
EMS: MCI Mail
MBX: 0002272940
Handling: LETTER
Message-Id: 51910716010515/0002272940NA2EM

I think that this is a great idea. How do we get the ball rolling?

From blasga Mon Jul 29 08:42:22 1991
To: reps
Cc: chrisp intlword jeffr keiths mikemap susanmab wobu
Subject: WINWORD 2.0 LEAK IN PCWEEK
Date: Mon Jul 29 08:36:08 pdt 1991
Mail-Flags: 0000

We just learned that next week PCWeek will be running a front-page article on WinWord 2.0. We work very, very hard to keep all information about the new version confidential. When an important product is in the pipeline, the potential for leaks always exists.

We haven't seen the final article yet, but we believe it will be positive. A few of the things that we suspect will be mentioned in the article are: easier print merge, toolbar, table improvements, frames, polished interface, zoom. Once the article comes out, we will follow-up with a more detailed email.

Here is how we believe we should all proceed based on this leak:

- > It is still very important that we don't allow the competition to get specific info on features and other details on this new version. There are many great things that will give us a good advantage over the competition and the longer it is before they really see what our second version will do, the better.
- > We should tell accounts that NO betas are available at this moment (see bellow for more details on beta plans)
- > Even after this article, we should continue with BUSINESS AS USUAL. That is, we don't talk about unannounced products.
- > We have been working very hard and will keep working hard on minimizing any further leaks to the press until the product is announced. We appreciate your.
- > WinWord 1.1a is hot. It should be the current choice hands down! (See email today on winning Software Digest - beating WordPerfect and AmiPro 2.0!)
- > Countdown of WinWord 2.0 activities:
 - NSM: there will be extensive training at the NSM on WW2. Three hours hands-on training for the whole

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field, one hour of competitive and marketing information, plus special SE training. Additional training for SE's is being planned.

- Marketing Beta: each CAM will nominate TWO accounts for the marketing beta, which will be distributed by the end of August. (CAM's have already received detail beta plan)
- CPP: each CAM will nominate TEN accounts for the Corporate Preview Program, which will happen early October.
- Product Shipment: product will ship before the end of the year. We can NOT be more specific than this.

Lets keep the WinWord where it is: the best selling Windows word processor!

Please let us know if you have any questions.

Word Marketing Group

From jeffr Mon Jul 29 19:03:29 1991
To: billg mikehal mikemap
Subject: FYI-Who's switching to Win Word
Date: Mon Jul 29 19:03:27 1991
Mail-Flags: 0000

See last part of mail.

>From elainew Mon Jul 15 12:44:55 1991
To: jeffr
Cc: mikef
Subject: FW: ANSWERS: Jeffr questions
Date: Sun Jul 15 12:00:30 PDT 1990

Jeff,

I know that it has been a while to get you a response but Mike had them run a special cross tab for us. The breakdown of what word processing package the users switched from is below. The greatest percentage switched to WinWord from Wordperfect!

>From mikef Thu Jul 11 09:27:59 1991
To: elainew
Subject: ANSWERS: Jeffr questions
Date: Thu Jul 11 09:28:24 PDT 1991

RE: A Survey of Windows 3.0 Usage Among Software Power Users

TOPLINE:

Of the sample of 988 Power Users:

- * 38% (376) Currently use Windows 3.0 in their work
- 20% (198) plan to buy or are evaluating Windows 3.0 for purchase
- 15% (148) have Windows 3.0 available at work but aren't using it
- 27% (267) have no intention to buy or use Windows 3.0

Of the 38% (376) Power users currently using Windows 3.0 at work:

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