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PRODUCT MANAGER 1/8

F A C S I M I L E

TO: RICHARD DEANE  
DRI EDC, HUNGERFORD, UK

FAX# 011 44 488 683135

DATE: 5 September 1990

FROM: Sue Nagotte, DRI Monterey  
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RE: NOVELL NETWORK WITH WINDOWS 3

TOTAL PAGES: 8

Richard,

Symantec (makers of Q&A and Timeline) has been evaluating DR DOS 5.0 for possible inhouse standardization. The evaluation has been going extremely well until today. They have encountered a problem printing from Windows 3 to a postscript printer; the output is pages and pages of "garbage." If instead they print to an HP LaserJet II, they first get a couple of pages of garbage, then the document prints properly. Printing from outside Windows 3 is fine.

Could you please try to duplicate this on your system? Our server is having oddball printing problems of its own, and the Santa Clara server is down at the moment.

Obviously, any potential problem with Windows 3 or Novell is of great concern. I would appreciate any information you may be able to provide on your findings or suggestions. I am attaching copies of the customer's network information and NET.BAT.

Thank you very much!!



Plaintiff's Exhibit  
5160  
Comes V. Microsoft

MS-CCP-MDL 5009807

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