

Date: Fri Feb 15 12:12:57 1991

I would like to invite you all to a meeting to review the second phase of the Windows/Windows applications tracking study.

The meeting will be held on March 1st from 2:00 - 3:30pm.
Room number to follow at a later date.

The first phase of this study was launched last August. The goal of the research is to determine awareness level, intention to buy, trial rates and overall opinions about Windows 3.0, WinWord, WinExcel and WinPowerPoint among readers of the PC and business press that we advertise in.

The first wave of the research is our baseline, as it was fielded prior to any of our major fall advertising and pr campaigns. The second wave will help us determine how well our promotional efforts are doing.

Please rsvp to beckis.

From hankv Tue Feb 26 12:26:08 1991

To: jonro

Cc: lewisl richab richt

Subject: Re: Champions

Date: Tue Jul 28 10:22:50 PDT 1992

I wasn't suggesting you weren't playing team ball, just the when it comes to thinking hard about why Apps share is slow in coming, we shouldn't think just about radical apps programs that don't address environment specific constraints.

I am and will remain concerned about Windows Marketing efforts that aid our primary competitors since I view both Lotus and Wordperfect as much less of an underdog than Windows Marketing does. I don't like complimentary programs - even if in the windows view they are level and fair. This assumes Excel and Word have the same market presence that Lotus and Wordperfect have - a false assumption. Helping them hurts us (apps) much more than helping us by remaining "fair". I do plan to meet with Richab soon to get an update on this. My comments were directed to you based on the memo I read this morning.

Richab, we should do the status check we discussed before I left for two weeks. I'm will be in town for a bit. Let me know a time that works for you.

Hank

>From: jonro Tue Feb 26 11:43:22 1991
To: hankv
Cc: richab richt

Plaintiff's Exhibit

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Tue Jul 28 10:19:12 1992 Page:

EXH. 48 DATE 11/10/01

WITNESS Abel

SUSAN ZIELIE

Subject: Re: Champions
Date: Tue Feb 26 12:31:10 1991

Hank, on both issues I think your overreacting. If you refer to my Champions memo which was routed on 12/7, I explicitly state that we need a corporate wide support program that includes Windows and Windows Apps. Different SIGs if you will. We will not create a program that is not complimentary to similar application relationship programs. In fact, they should be the same program. As far as maximizing Lotus and Wordperfect announcements, both are good for the environment. No specific promotions are planned at this time, although Richab is closer to this issue.

Apps and Windows marketing are working closely together in the Windows Usage Campaign. For instance, we're including a few MS Apps specific articles in our care and feeding newsletter. Also, we're working with apps people on standardizing tech notes and other tech materials. Garygi, Lewisl, and the rest of the ORC are intimately aware of our Spring marketing plans and think they're on target for Windows, Apps, and the company.

Before you suggest to Mikemap and Billg that we're not playing team ball or suggest that we're actually hindering your sales you should talk to Richab, Bradsi, and me. I think you'll find that we are working together just fine. I'm anxious to hear any specific suggestions you might have on how we can achieve company objectives.

Jonathan

From hankv Tue Feb 26 12:49:55 1991

To: jodid mikecan
Subject: Headcount
Date: Tue Jul 28 10:22:56 PDT 1992

I spoke to Peteh today about headcount.

We agreed that we would keep the headcount for Lisawe open for now, and assume that I will need 3 assoc and 1 asst for next year from Campus. Let's discuss.

Also, where do things stand with Joan and Jacqueline. Pete agreed that if we need a signing bonus for Joan, we would look at this. Let me know the status.

Hank

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