

as soon as it's available.

In case you get disconnected, here's Ray's phone number:

Ray Duncan
213/306-7412

Ray will be calling you on your direct line.

Please let me know if you have any questions.

Catherine

From: bradc
To: doswar, johnen; marionj; mikedr
Cc: bradc; pierred
Subject: RE: last weeks's reported ZDS FDISK bugs
Date: Tue, May 7, 1991 9:51AM

Date: Mon May 06 09:49:31 PDT 1991

Sorry i was out of town.

We want to fix bugs, but we also want to make good use of our time. Ongoing bug fixing for "minor" bugs is how you end up taking two years to do your next major version. We have all met to make decisions about whether bugs were severe enough to be fixed and I am comfortable that, barring new and significant information or an obvious mistake, we should keep to our decisions.

We do not want lots of different version of the code out there (a PSS and customer nightmare) and must minimize maintenance releases. Ideally i would not like to have any. So I would like to propose the following:

- 1) Focus on ROM DOS, ROM DOS, ROM DOS - we must be on time with a stellar product
- 2) If we get any show stopper bugs after launch, we can evaluate whether we should also fix any of the other bugs in the database.
- 3) Fold all other bug fixes into consideration for 5.x or 6.0.
- 4) Get 5.x and 6.0 defined and get moving on it (i know many are working on this)
- 5) If after all this there are free resources then we can fix other bugs. Somehow i doubt it.

comments?
Brad

> From marionj Mon May 6 19:29:47 1991
To: doswar johnen mikedr
Cc: pierred
Subject: RE: last weeks's reported ZDS FDISK bugs

MSC 00818948

CONFIDENTIAL

Plaintiff's Exhibit

5274

Comes V. Microsoft

RBC 002262

Date: Thu Apr 25 19:26:23 1991

So, Bradc, what's the plan?

However, Mike, we STILL might want to determine a process for ongoing bug fixes so we can avoid being swamped for the iterative release, n'est pas? I don't have a resource assigned to bug fixes for the DOS 5.01 release right now either.

Marion

> From mikedr Mon May 6 19:03:10 1991
To: doswar johnen marionj
Cc: pierred
Subject: RE: last weeks's reported ZDS FDISK bugs

Date: Mon May 06 18:59:32 1991

Before we meet, I would like to get some statement from our marketing

friends as to how often it is desirable to issue updates, and how they would intend to distribute updates if they were available. This will give us some goals around which to organize our discussion.

And if marketing says they have no desire to distribute updates, we know we can stop sending email about it.

> From marionj Mon May 6 18:37:13 1991
To: doswar johnen mikedr
Cc: pierred
Subject: RE: last weeks's reported ZDS FDISK bugs
Date: Thu Apr 25 18:34:47 1991

It's very important that we come up with a team plan for this process. There are doc bugs and Help bugs UE would like to fix too, but the decision was made to wait until the next release to do so since any changes affect both OEM and International products.

I agree with John that on-going maintenance is desirable. To ensure that the bug fixes are reflected in the docs and tested, looks like we need a maintenance mode team. Can we meet to discuss a process that'll work for everyone?

Marion

> From johnen Mon May 6 16:30:58 1991
To: doswar mikedr
Cc: pierred

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RBC 002263

Subject: RE: last weeks's reported ZDS FDISK bugs

Date: Mon May 06 16:26:03 PDT 1991

Unless we perform on-going maintenance to DOS, we end up in the situation where we have huge numbers of ACTIVE bugs. By regularly fixing bugs as they come in, we knock down problems quickly, have a more stable system (if the fixes are made properly), and are able to release point releases on a regular basis (if desired).

There is a separate issue that marketing needs to address with respect to OEM's. Brade - do we provide OEM's regular updates?

>From mikedr Mon May 6 16:19:56 1991

To: doswar

Cc: pierred

Subject: RE: last weeks's reported ZDS FDISK bugs

Date: Mon May 06 16:15:07 1991

I would like a response from DOSWAR on this general issue. Zenith is requesting that we supply fixes for bugs we postponed during late stages of DOS 5.0 development. The bugs themselves are rather minor, but the general matter is more interesting. I don't have any resources earmarked for maintenance of DOS 5.0 at this time, and

any fixes we make for one OEM should by rights be distributed to all

OEMs, and incorporated into the retail product, if we want to minimize

differences between different published versions of DOS 5.0. In this light, my response to Zenith is, sorry, we aren't fixing bugs in DOS 5.0, although in some cases we can review fixes that you make

yourself. Is this acceptable? If not, how do you wish to proceed with OEM support, and incremental updates to both OEM and retail products?

>From pierred Mon May 6 13:07:39 1991

To: mikedr

Cc: pierred

Subject: RE: last weeks's reported ZDS FDISK bugs

Date: Mon May 06 13:00:37 1991

Both are dups of COMPAQ reports #1266 & 1267 and resolved postponed. ZDS of course wants the fixes straight from us before they release their version 5.0. I told'em I'd ask. Is there any chance on obtaining fixes? (Since

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