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Subject: Chicago
Date: Wednesday, January 27, 1993 11:33AM

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The press is increasingly interested in Chicago -- what it is, how it relates to future versions of MS DOS, when it will ship. PC Week wrote a story in the Dec. 28-Jan 4 issue that was headlined "future MS-DOS to fuse 32-bit DOS, Windows." The story went on to quote a customer, "what it boils down to is NT and NT lite. Microsoft will scale down NT so it doesn't require much resources." Neither product positioning statements are correct. In fact, the former directly contradicts what BillG told the reporter in an interview about the future of MS DOS and the latter is flat wrong from a technical standpoint. Nevertheless, the idea of a Windows NT lite, or merged Windows and MS-DOS product, is fast catching hold in the technical press and consequently, the business press, which is directly influenced by what gets reported in PC Week and InfoWorld. (Greg Zachary of WSJ called Brad Silverberg the day after the PC Week story ran).

In addition to the slow build-up of interest in the press, Microsoft is holding a series of design previews on Chicago and will hold a major SDR for ISVs this week, under non-disclosure. We anticipate that as a result the trade press will generate more stories on Chicago based on ISV leaks, including the new Windows 32c APIs, how Chicago is positioned relative to Windows NT and so forth.

As we all know in operating systems marketing there a fine line between disclosing enough information about future product direction to gain customer and ISV long-term commitment, and saying too much. Microsoft has tended to use the press to disclose our long-term systems strategy to customers and ISVs. The trade press is therefore accustomed to getting a lot of information about our systems strategy far in advance of product availability. In the case of Chicago, we frankly are not as compelled to reveal our product plans so early. The evangelism effort under Cameron Myhrvold has the ISV community well in hand; similarly, the mechanisms to provide "need to know" information to customers is vastly improved.

More compellingly, we have a systems strategy that provides the framework for the near and long-term future: the Windows family strategy. We have a scalable Windows architecture that describes how the Windows family of operating systems fit together. Windows NT is a key deliverable to demonstrate how that strategy actually translates into products; between now and its shipment, our goal should be to focus on communicating the scalable architecture and how Windows NT fits in that architecture. The next version of Windows for MS DOS is irrelevant at the moment except for developers and the self-defined interest of the press.

The premature disclosure of Chicago could have several

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negative effects:

- detract from the positive forward momentum for Windows NT from customers, press, ISVs, the channel.
- potentially halt commitment to Windows NT by customers who think they should now wait; and developer commitment to the Windows 32 API.
- hurt the MS DOS 6 product launch by convincing customers that MS DOS 6 is a dead end.

The challenge is to control the press interest sufficiently to focus on our key messages while not allowing Chicago to become positioned by ISVs and our competitors. This means we need to say enough to put it in perspective while not encouraging a rash of news stories.

To that end, the company needs to agree on a core set of messages for Chicago up to and through the Windows NT launch. We will be in a much better position to decide on disclosure strategy for Chicago after that time.

To move this along, Collins and I worked on a Q & A for Chicago, based largely on the questions we in PR are already getting from the press. Some of these points have not been covered by the strategy flash sent out last week, so we have extrapolated from that in places. We need to get this out to MS execs, to people in PR, and to international PR, so we would appreciate feedback ASAP. We'll incorporate any changes and then turn it over for final handling/editing by DianaM, who officially handles Q&As.

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Microsoft Corporation
Chicago Q & A

Q. What is Chicago?

A. Chicago is a code name that refers to the next version of Windows on MS-DOS.

Q. Is Chicago the next version of Windows?

A. No, the next major version of Windows that will ship is Windows NT. Our goal is to ship Windows NT in the first half of 1993. Chicago is the code name for the next version of Windows on MS-DOS.

Q. What will be in Chicago?

A. We are not prepared to discuss product features today or any time in the near future. But if you look at our focus in Windows 3.1 and Windows for Workgroups, some things are obvious: We want to continue to make set up and configuration easier. We want to continue to improve the user interface. We want to improve network setup and use. We want the product to be faster and more reliable. We are not going to be more specific for a long, long time.

Q. How does Chicago relate to Cairo?

A. Cairo is the code name for a set of advanced object-oriented technologies that will be included in future Windows products. Some features of Cairo, for example advances in the user interface, could be included in Chicago. But for the most part they are two different projects. We are not discussing either in detail.

Q. If Chicago refers to the next version of Windows on MS-DOS, and there is no code name for MS-DOS by itself, then does this mean there will not be another MS-DOS stand-alone product after MS-DOS 6?

A. Chicago is a code name for the development work for both Windows on MS-DOS and MS-DOS by itself. The work is proceeding in parallel. There will be future versions of MS-DOS as a stand-alone product.

Q. We know you are talking to ISVs about Chicago. Why won't you tell the press about it?

A. We are briefing ISVs on the future direction of the Windows APIs under non-disclosure. It is important for the development community to understand the changes in the Windows operating system that effect their application

development, well in advance of product availability. This allows them to understand our technical directions and to give feed back on them. This makes it easier for ISVs to understand their technical resource requirements for the future and to develop and ship their products as soon as possible after we ship our systems. We are not going to be doing public briefings for a long time.

Q. Is Chicago this Windows NT Lite we have heard about?

A. We are not working on any product called Windows NT Lite. Windows NT is the high-end member of the Windows family and it is based on the New Technology (NT) kernel developed by Dave Cutler's group. In a simplistic sense, the NT kernel replaces MS-DOS in Windows NT. Our next version of Windows for MS-DOS is not a "shrunk-down version" of Windows NT, in either a technical or marketing sense. It is a continuation of our MS-DOS-based Windows product line, with many improvements designed for the average user.

Q. Won't Windows NT replace Windows on MS-DOS?

A. No, we will continue to offer Windows for MS-DOS to the broad desktop market. However, our strategy is to provide consistent applications interfaces on Windows for MS-DOS and Windows NT so the same applications can run on both. That is one of the benefits of having a scalable operating system architecture.

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Q. Is it your plan to move MS-DOS to 32 bits?

A. We are not disclosing our future plans for MS-DOS beyond the immediate upcoming version, MS-DOS 6.0. Suffice it to say that since most new PCs sold today have chips with a 32-bit architecture, it makes sense to take advantage of the hardware for performance and other reasons in future releases of MS-DOS.

Q. If the next version of Windows has a 32-bit, pre-emptive multitasking version of MS-DOS, and it supports the same 32-bit Windows applications as Windows NT, and it's smaller and faster, why should anyone buy Windows NT?

A. There is a need for both a broad desktop OS and a high-end OS at the same time (in addition to supporting other hardware configurations at both the low end, and the high end). There are today, and will be in the future, substantial, specific features in Windows NT to differentiate it from other members of the Windows family: e.g., advanced security, multiprocessing, administration, portability -- all the things that make it a great client-server platform. There are some features in Windows NT that can be implemented in other members of the family, but that does not mean they were designed to do the same job or meet the same needs. Airbags and ABS first appeared in top-of-the-line cars, and later in most other cars. Airbags and ABS make all cars safer and better for users. But an airbag and ABS won't turn a minivan into a high-performance luxury coupe: each has a different design point, different benefits, different tradeoffs. It's the same for our Windows family. Family members will share some features and capabilities, they will share the same user interface and a consistent family of APIs, they will interoperate. But one will be optimized for the individual user running desktop applications, and the other will be optimized for high-end desktop client-server computing. It is easier to understand if you think in terms of how the customer will use the operating system and what kinds of applications they want to run rather than compare a list of internal features. (Here you can discuss desktop apps, versus custom business apps or vertical market apps).

Q. What is Windows 32c and how does it relate to Windows NT, Win32, Win32s, and Chicago?

A. Win32 is the 32-bit API for Windows. It is an API, not a product. Today it is supported by Windows NT. Win32s is a subset of Win32 that allows 32-bit applications to run under both Windows NT and Windows 3.1 on MS-DOS. We are currently discussing the next evolution of the Windows API set with developers. This is the purpose of the briefings this month (January). This new set of APIs is intended to be a common set of APIs across the Windows

family, hence Win32 "common," or Win32c. (It does not stand for "Chicago.") We are not prepared to talk about the specifics of those APIs to the public today.

Q. What will the key API changes or additions be?

A. We are not prepared to talk specifics about the API set today.

Q. Will Win32c be compatible with Win32 and Win32s?

A. Our goal is to have API compatibility over time. Certain features, and therefore certain APIs, may appear first in one member of the family, and then later in another member, simply because of the timing of product releases. For example, Windows 3.1 shipped before Win32s support was ready, so Win32s will be directly supported in Windows NT first. Win32s will be supported by special libraries in applications for Windows 3.1 until it can be incorporated into Windows 3.x itself. Likewise, some APIs may be first supported under Windows on MS-DOS and later on Windows NT, simply because of timing. This gets fairly complicated, but it is not an issue for users to worry about. We are briefing ISVs, who need to understand how to use these APIs to their best advantage in applications.

Q. So does that mean that Windows on MS-DOS and Windows NT will always be able to support the same applications?

A. Depending on what APIs a developer uses, some applications targeted for Windows NT, which is a superset of Windows on MS-DOS, will not run on Windows on MS-DOS. In terms of totally consistent APIs, there may be a lag between updates for either product that is the natural result of product shipment plans.

Q. Are you planning to merge Windows and MS-DOS?

A. No, we are not planning to merge the products. We will continue to evolve both and work to make them work together better, while exploiting advances in desktop PC hardware. We are committed to continue to release new versions of MS-DOS.