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**From:** June White  
**Sent:** Wednesday, April 05, 2000 12:18 PM  
**To:** Everyone  
**Subject:** Help with Burstware testing

As many of you know, we released 1.2 with minimal testing in the area of low bit rate connections over the internet. This was a management decision so that we could offer the capability to burst enable the Windows Media Player as soon as possible. During the period between Release 1.2 and Release 1.3 several bugs were fixed in this area.

In order to be able to get some help in determining what types of problems still exist, Engineering would like everyone to use their home machine to either run the internet demo or load the promo.

Please let us know your results(good and bad). We will need to know details including your OS, Browser, ISP provider, connection speed(DSL, 56K modem, etc), files you viewed, etc.

If you encountered problems, what actions did you perform.

Please send me your results by email.

Thanks.

June

