From: Brad Thayer
Sent: Monday, October 30, 2000 4:23 PM
To: Chhing Ly; June White; Kyle Faulkner; Ed Michehl
Cc: Pat Kellogg; Hyochol Shinn; Maribeth Riggs
Subject: RE: Problem with some ASF files

You are correct. We have never supported fast forward or rewind with ASF files. As you state, seeking with the seek-bar works fine for this.

As far as I know, we're not planning on supporting FF or REW with ASF at this time.

Brad

-----Original Message-----
From: Chhing Ly
Sent: Monday, October 30, 2000 3:56 PM
To: Brad Thayer; June White; Kyle Faulkner
Cc: Pat Kellogg; Hyochol Shinn; Maribeth Riggs
Subject: FW: Problem with some ASF files

Hi,
Pat, Hyochol and I have found a problem with Burst Protocol.
Please read below from our research.

please call or emial me if you require more info.
thanks.

-----Original Message-----
From: Chhing Ly
Sent: Monday, October 30, 2000 12:02 PM
To: James Rulison; Hyochol Shinn
Cc: Al Roxin; Don Apodaca; Maribeth Riggs
Subject: RE: Problem with some ASF files

Hi James,
We have done further testing.

Without using Burst Protocol: (standalone)
Both WMP 6.4 & 7.0 for
1)ASF files; you can rewind and forward using the buttons, anytime.
2)MPG files; you can forward only in the beginninng & only once.

With Burst Protocol: (standalone)
Both WMP 6.4 & 7.0 for
A) ASF files; you can not rewind nor forward using the buttons
B) same goes for MPG files.

Using Burst Protocol or NOT: (both)
a) you can forward and rewind using the drag bar.

We tried using the PARAM tag for the WMP players (forward and rewind buttons); still it did not work for burst protocol.

that's all for now....

Chhing Ly
Professional Services Engineer

THAYER 8

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-----Original Message-----
From: James Rulison
Sent: Monday, October 30, 2000 9:07 AM
To: Hyochol Shinn
Cc: Al Roxin; Chhing Ly; Don Apodaca
Subject: RE: Problem with some ASF files

Hyochol,

So what you are saying, is that during the encoding process the fast-forward and rewind
controls were turned off? Yet when playing the file local from disk the controls work.
You are also saying that we can turn on these controls by two WMP functions. Do you have
a example or a link that you can send with examples of these controls and exact
definitions? (This will be the quick fix.)

Second note, I have a copy of the 56K loaded on my system I ran this file off of a MMS
server at my house and the controls still work. Is this because MMS bypasses the
controls? And if so, why are we not doing the same?

Thanks for the quick response Hyochol,
James Rulison

-----Original Message-----
From: Hyochol Shinn
Sent: Friday, October 27, 2000 3:57 PM
To: James Rulison
Cc: Al Roxin; Chhing Ly
Subject: RE: Problem with some ASF files

Hello James,

Chhing and I have tried both links, and could not see the fast forward
and rewind control buttons activated on neither of the links.

We believe that such controls can be made active through the WMP control
parameter settings such as "FastForward" and "FastReverse", or these can
be made active during the encoding process.

Best regards,

Hyochol Shinn
Technical Support Engineer
(415) 391-4455 X 240
hyochol.shinn@burst.com
www.burst.com

----Original Message-----
From: James Rulison
Sent: Friday, October 27, 2000 2:06 PM
To: Al Roxin; Maribeth Riggs
Cc: Don Apodaca
Subject: Problem with some ASF files

Al,

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We have a problem with a ASF file from CinemaNow. If you play the file from a local disk it will fast forward, rewind, etc.. If you play the file via MMS server you can still do the fast forward, rewind, etc.. If you play the file via Burstware you can't fast forward or rewind or even drag the location pointer.

This is the link from bursthost.
burst://conductor.bursthost.com:8080;backupconductor.burst.com:8080/salesdemo/socal/beverl y_hill_300.asf

This is the link to the web page.
burst://sales1.burst.com/users/jrulison/cinemanow.htm

A second movie was sent by them called Doom Generation this file plays fine and still has fast forward and rewind.

Best regards,
James Rulison

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