



PLAINTIFF'S  
EXHIBIT  
1063  
Gordon v. Microsoft

Microsoft Corporation  
One Microsoft Way  
Redmond WA 98052-6399

Tel 206 882 8080  
Telex 160530  
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November 1, 1991

Digital Research  
Bradley Kerth, Senior Technical Support Engineer  
General Purpose Operating Systems  
Box DRI  
70 Garden Court  
Monterey, CA 93942

Dear Mr. Kerth:

I am the Development Manager for Microsoft Windows 3.1. As such I was given the letter sent by you and addressed to 'Roger Sour' or Director of Windows Development. This was a very odd piece of mail to receive in that there is no one at Microsoft by the name of Roger Sour. Further, whoever this Mr. Sour is, he certainly does not speak for Microsoft. Perhaps you may have been the victim of a prank.

Sincerely,

*Phil Barrett*

Phil Barrett  
Development Manager, Microsoft Windows 3.1  
Microsoft Corporation

cc: Brad Silverberg

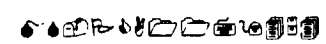
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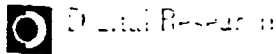
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Microsoft Corporation is an equal opportunity employer.

Plaintiff's Exhibit  
7627  
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MS-PCA 1179454  
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DR DOS

Roger Sour  
or Director of Windows Development  
Windows Development  
Microsoft, Corp.  
1 Microsoft Way  
Redmond, WA 98052-6399

October 24, 1991

Dear Mr. Sour,

It has come to my attention that on September 30, 1991, you contacted the Digital Research Technical Support Department for assistance with DR DOS 6.0. You provided the serial number 1182-0000-006934 to our Technical Support Analyst, Andrew Dyson, and proceeded to ask if there was a way for a program to detect if it is running under that operating system. While this information is not generally handed out, we try to maintain a very cooperative policy toward software manufacturers. In following that policy, Andrew described the technique to do so.

When Andrew asked why you needed the information, you indicated that you were developing portions of the new cache software for the future Windows 3.1 and that you had found a "problem in the DR DOS 6.0 Memory Control Blocks (MCB)". As I understand it, your goal is to identify the presence of DR DOS 6.0 so that your software will terminate itself after warning the end-user that an "unsupported DOS" is being used. Usually, when a software manufacturer feels that something in our operating system is preventing their application from running well, that company works with us to resolve the actual, perceived, or potential conflicts.

Being the Senior Technical Support Engineer, I am very curious to learn what you have found that seems to be amiss in the MCB's. While we have an excellent level of compatibility with DOS applications on the market today including Windows 3.0, if there is something truly incorrect, we would definitely like to investigate correcting the situation to insure compatibility with Microsoft's products. I have tried to contact you by phone both through the Microsoft corporate number as well as the Windows 800 number without success nor has your serial number or name appeared in our database of registered users to provide a direct dial number, hence this letter.

Please contact either me or Byron Tomingas at your earliest convenience to discuss the situation. To reach us, dial the main switchboard (408-649-3896) and ask for either of us in Technical Support.

Sincerely,

Bradley Kerth  
Senior Technical Support Engineer  
General Purpose Operating Systems  
Digital Research

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