

From: Bill Schiefelbein
Sent: Monday, September 25, 2000 4:28 PM
To: Jeffrey Friedberg
Subject: FW: mail to burst

-----Original Message-----
From: Will Friedman
Sent: Thursday, August 24, 2000 6:10 PM
To: Bill Schiefelbein
Subject: mail to burst

FYI

-----Original Message-----
From: Will Friedman
Sent: Thursday, August 24, 2000 6:09 PM
To: Mike Moskowitz (E-mail)
Cc: Tony Bawcutt
Subject: update and big news
Importance: High

Hi Mike,

I wanted to give you a quick update. I am leaving Microsoft and have accepted a job at a small start up (non-streaming related) in the bay area. I will be here for another 2 weeks and am trying to wrap some things up.

Tony will be your main contact until my replacement is hired.

In the meantime I want to sort out a few things. We should quickly move you to our standard support mechanisms (developer support) rather than continuing to try to use our development team to provide support. Our development isn't staffed properly to provide support, since they have to spend their time writing our product, and I think the resulting delays have been frustrating for you. We should keep BillSch out of the loop because he doesn't have the proper time to help you guys. We should also return the software that you installed in the partner solutions lab, if any. Please let me know the way you'd like us to handle this.

I will provide you a contact in the developer support group so you can enroll in this program and get going immediately. One thing that hasn't been clear to me is if you are reverse engineering our software in trying to address this issue. I hope not because the terms of the end-user license agreement for Windows prohibit this. Sorry to bring this up, but I was a little concerned from a few comments you had made.

As for the SDK, we should go ahead and execute it if you think it is appropriate. If so, I will have someone on our team work with you on closing this. It wasn't clear to me from our e-mail exchange whether this was the right license for you or not, but it sounds like the best we have available. It goes without saying that you need to abide by the standard terms, but it sounds like you think this will work.

All the best - I've enjoyed working with you and I will put you in touch with the right contacts here. I'm trying to wrap things up before I go.

Take care,
Will

Friedman DEP. EX. NO. 16
FOR I.D., AS OF 12-2-03 PV

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Plaintiff's Exhibit

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Comes V. Microsoft

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