\* They anticipate more and more of the backup operation moving into the OS. Their value-add will be hardware (tape drives, automatic loaders, etc.) and the software managers for those resources. They're glad we're thinking about doing some of this, as they will be quite happy with the niche they can create.

Eric.

We want to get the good vendors of data compression products at this event. We've contacted Xing and Stac; anyone else we should be going after? (You're going to bundle Stac technology, right? Of course, I'm not mentioning this to any vendor, including them.)

Thanks --- Tom

Bradsi caught a pretty bad problem with the text, it says setup has detected another operating system, which isn't what we do at all. We detect for the presence of MS-DOS. Here's the new text you should review.

Microsoft Windows and MS-DOS function together as an integrated system. They were designed together and extensively tasted together on a vast variety of machine and peripheral configurations.

The Windows setup program did not detect MS-DOS running on your machine. Running Microsoft Windows on any system other than MS-DOS could cause defective or unpredictable performance and is at the customer's sole risk.

Press ENTER to stop, C continue ...

You should not hesitate to tell them that the problem can be solved by them shipping TT fonts to their customers as an upgrade to Facelift.

Seriously, this is the right way for them to update Facelift. Just kill it, and upgrade their customers to truetype fonts.

Brad, Bret is the VP of r&d at Rationale Machines. At one time Di jung was talking to them about doing some work for MS. Nothing materalized, but Ed mentioned your name a few times. Never met you.

I am talking to him about the BUM job for steveb. His co.

MS-PCA 2612005

HIGHLY CONFIDENTIAL

Plaintiff's Exhibit

9409

Comes V. Microsoft

Subject: Mike Appe to GM, Sales Operations
Cc: billg bradsi danielp daveda frankga jaffr johnsch kellymu micheles micheles c mikehal mikemap orc peten rickde rond rpc rpcs scotto staveb timfi
Date: Tue Jan 28 13:51:19 1992

Effective February 3 Mike appe will be moving from GM, Eastern Region to GM, Sales Operations. I know that you all join Mike in congratulations in his new role. He has done a superlative job in the Eastern Region (and for the old MY District) over these past four and a half years and we all owe him a debt of gratitude in his commitment to developing the individuals and accounts in the East.

In his new role he will bring his extensive knowledge of all of our channels and markets. His technical expertise and his business accumen will raise the bar further in terms of communications with the field, training and development, planning, sales and marketing program refinement, plus integration of the productivity of Inside Sales to our customers.

Like you, I am very much looking forward to working with Mike to continue the excellent work that Dave Jaworski has done in support of the field. We still have a long way to go to improve our technical competance and our productivity in every endeavor. With Mike in charge, there is no doubt, however, that we'll get further ahead of our competitors

and set new records.
With Mike moving out of the Field to corporate, I will be assuming his responsibilities in the Field with Michelle Green, Pete Mayes, Andy Berman, John Mutch, and Brian Campbell reporting directly to me.

I basically like the message. I made one small change and that's replacing the line about "..hunreds of combinations..." with "...a vast variety of....". Petermi, can you have a look at this new message and let us know what you think, here it is:

Microsoft Windows and MS-DOS function together as an integrated system. They were designed together and extensively tested together on a vast variety of machine and peripheral configurations.

The Windows setup program has detected another operating system on your machine. Running Microsoft Windows on any system other than MS-DOS could cause defective or unpredictable performance and is at the customer's sole risk.

Press ENTER to stop, C continue ...

\\Triskal\Volatile will be cleared in the morning of 1992-01-31. So save what you want off of it because it will be getting the big DEINODE \\*.\*

-EricAr

MS-PCA 2612006

Whopps, I'll try again with petermi's name this time...

I basically like the message. I made one small change and that's replacing the line about "...humreds of combinations..." with "...a vast variety of....". Petermi, can you have a look at this new message and let us know what you think, here it is:

Microsoft Windows and MS-DOS function together as an integrated system. They were designed together and extensively tested together on a vast variety of machine and peripheral configurations.

The Windows setup program has detected another operating system on your machine. Running Microsoft Windows on any system other than MS-DOS could cause defective or unpredictable performance and is at the customer's sole risk.

Press ENTER to stop, C continue ...

From steveb Tue Jan 28 14:15:06 1992 To: bradsi karlst kimpar lisacr ralphl Subject: Re: "FINAL" reboot messages. Date: Tue Jan 28 14:15:04 1992

ok then go ahead

From steveb Tue Jan 28 14:16:26 1992 To: bradsi Subject: sales Date: Tue Jan 28 14:16:25 1992

From steveb Tue Jan 28 14:21:02 1992 To: bradsi Subject: stacker & intl Date: Tue Jan 28 14:21:00 1992

wait for bill to respond or forget it I have

\*\*\* From steveb Tue Jan 28 14:22:07 1992 To: bradsi jonl richt Subject: ndw Date: Tue Jan 28 14:22:05 1992

we are far apart I will not pay him profitt and if he wants names he has to share costs

From steveb Tue Jan 28 14:24:24 1992 To: bradsi Subject: the message Date: Tue Jan 28 14:24:23 1992

looks great

From brade Tue Jan 28 14:38:38 1992 To: bradsi lizsi steveb Cc: dosmktg martyta msftpr oemman Subject: RE: Good News! Date: Tue Jan 28 14:37:18 PDT 1992

i just got an invite in the mail, is it important to send someone?

i find this very very funny given the circumstances. Our pr efforts have paid off finally ...

MS-PCA 2612007

| VLADS   | 0  | 1   | 2   | 3   |
|---------|----|-----|-----|-----|
| WINBETA | 3  | 0   | 0   | 3   |
| WINWAR  | 0  | 1   | 0   | 1   |
| Total   | 65 | 143 | 142 | 350 |

From mackm Mon Jan 27 12:58:23 1992

To: richt Cc: bradsi

Subject: FYI:FW: OS 2 2.0 Date: Mon Jan 27 12:57:38 PDT 1992

aarono Sun Jan 26 22:33:34 1992 )From

To: cougar panther Subject: OS 2 2.0

Date: Sun Jan 26 22:31:26 PDT 1992

Disclaimer: Since this info is from someone at IRM, its accuracy is of course questionable. Take it as such.

I was speaking to one of my spies at IBM the other day. He said (as most of you already know) that OS| |2 2.0 is a dog in 4M and really needs 6M to run properly (sound like any other big OS's you know??). He also said that IBM is targeting sales of 2,000,000 units in the first year. If this happens they will "declare victory" and go home. IBM has already acknowledged that they will make no money off of OS| |2 but are pushing it as part of "Corporate Strategy". (I wonder how stock holders would feel about a Corporate Strategy that involves lossing money?). He also said that it will be shipped as "Cheaper that DOS+WINDOWS" (Perhaps this should be passed on to marketing?).

He also mentioned "Booting a DOS box" off of a floppy drive in order to get network support (He didn't get into too much detail on this but it seems that this method allows for support of other networks and their real mode drivers (I'm skeptical that support would be that much of a

They are also very nervous about NT (surprise, surprise, surprise). kept talking about it as "that vapor-ware stuff". They may use this line to attack NT when OS! |2 2.0 starts shipping.

-AaronO

From w-collin Mon Jan 27 13:06:59 1992

To: bradsi davidcol martyta petermi w-clairl

Subject: The message Cc: w-pamed

Date: Mon Jan 27 13:01:56 1992

I saw, but did not save, some of the earlier mail. Can someone send me the current draft of the text for review?

>From w-clair1 Mon Jan 27 11:32:46 1992

To: w-collin Subject: message

Cc: martyta w-pamed Date: Mon Jan 27 11:30:56 1992

can you sign up for this?

>from martyta Mon Jan 27 09:32:33 1992

To: davidcol w-clairl

Cc: bradsi petermi w-delonl Subject: RE: THE message Date: Mon Jan 27 09:25:36 PDT 1992

I would vote for Collins to come up something.

>From davidcol Sat Jan 25 13:44:56 1992

martyta w-clairl To:

bradsi petermi w-delonl

Subject: THE message

MS-PCA 2612008

Date: Sat Jan 25 13:44:05 1992

Bradsi asked us to come up with better message for when the MS-DOS detection doesn't find MS-DOS. The message should have a spin on it that gives a better impression that Windows and MS-DOS are part of the same OS.

who is the best person in PR to work on this with me? I'm not the best word-smither in the world and am hoping to get connected with someone who it. -thanks

Here's a list of issues which came up as a result of my application compatibility question posted in CIS. Pretty low response rate so far. Good news is far better than the bad news it bad. Just the bad news in this email.

From: Brian Moura [76702,1337]

- 1. ATM font support in 3.1 PostScript driver. Brian says that ATM fonts aren't recognized and printed with the Win 3.1 postscript driver. But they are with the Micrographx driver.
- =) johnen, you heard of this bug before? Ya suppose the fonts are just installed in the wrong win.ini section. Please forward to your guy who knows about ATM.
- 2. Novell bug that forces NEC 386sx to display in B&W vs Color when Novell driver loaded.
- => johnen, you mentioned this was in winbeta. I think it should be moved over to winbug and solved.

From: James Gerber [75006,1171]

- 3. WordPerfect and Freelance need UNIDRV from build 61d to print.
- -> johnen's people are trying to repro this problem to see what the deal is. Any status?
- 4. Attachmate Windows 3.22 (SmartPad is smaller than 3.1.061d and earlier and labels don't quite fit on buttons)
- => this bug in the database somewhere? It's a regression from 61d which means there could be a problem here, johnen, can you follow up with terrib on this?
- 5. Crosstalk Windows 1.2 (type font prob when a DOS box is open).
- \*) this is an issue for many people, karlst, do you know where we are on this? I don't think it's just a Xtalk problem since one guy reported it against Charmap.

From: Jeff Thomson [71460,3222]

- 6. XTALK 1.2 function key and status line fonts are displayed incorrectly if a DOS session is running when XTALK is started.
- 7. When attempting to set the FontName property of a Visual Basic control to certain non-TT fonts (Courier and System in particular) when the Lucida fonts are installed, the font is always forced to Lucida Sans Typewriter + bold + italic.
- => I think this this the bug davidw fixed in build 69.

From: David B. Namian [70531,2236]

MS-PCA 2612009