

I agree this is not great, but we've never had good internal support and we certainly don't have resources for it now.

Jody

From sherryr Wed Oct 25 16:37:28 1989
To: jodys markwa philba ridgeo
Subject: Re: Where do Windows external (MS internal) folk go for 3.0 consultation
Date: Thu Nov 07 17:26:49 PDT 1991

Seems like there are other people in the apps div. that are more up to speed that could help them out...share info so that we don't have to re-invent the same answers for each of our apps products....

>From jodys Wed Oct 25 16:26:09 1989
To: markwa philba ridgeo sherryr
Subject: Where do Windows external (MS internal) folk go for 3.0 consultation
Date: Wed Oct 25 16:22:24 1989

There is no one to support this folks.

And I don't know if PSS is setup to answer their questions. Ridge??

There is no support mechanism in the windows roup, we just given them docs and software and they need to figure it out.

I agree this is not great, but we've never had good internal support and we certainly don't have resources for it now.

Jody

CONFIDENTIAL

From jodys Wed Oct 25 16:39:41 1989
To: markwa philba ridgeo sherryr
Subject: Re: Where do Windows external (MS internal) folk go for 3.0 consultation
Date: Thu Nov 07 17:26:50 PDT 1991

sure, other folks in apps could help out the other apps developers (which is what happens today).

JoJody

X130935

From markwa Thu Oct 26 14:59:34 1989
To: acctreq
Cc: keithl

WinMail 1.21

brucen

Thu Nov 07 16:36:32 199Page: 401

Plaintiff's Exhibit

9464

Comes V. Microsoft

Subject: please add keith1 to the External alias
Date: Thu Nov 07 17:26:50 PDT 1991

Thanks

From markwa Mon Oct 30 16:21:43 1989
To: a-launab
Subject: Re: WinMail & Win3
Date: Thu Nov 07 17:26:56 PDT 1991

Please send GregP via interoffice mail a copy of the SDK 1.43 Pre-Release Notes. It has a chapter on win2 apps win3 aware.

Thanks

>From gregp Mon Oct 30 15:00:33 1989
To: markwa
Subject: Re: WinMail & Win3
Date: Mon Oct 30 14:58:27 1989

I understand that there is some information about making win2 apps win3 aware. I've briefly scanned thru \\windex\kitten to see if I could find it and I didn't see anything that explicitly referenced the problem. Is there such a document?

>From davidds Mon Oct 30 13:43:50 1989
To: gregp
Cc: davidds
Subject: Re: WinMail & Win3
Date: Mon Oct 30 13:41:33 1989

Actually, any documented function in Win2 will work in Win3. The problem is that apps that broke didn't do documented things. As long as you write to the sdk, there should be no problems. For example our apps such as Excel and WinWord needed some modifications to run under Win3 (because of SDM) but apps like Pagemaker and Ami (Samna's wordprocessor for Windows) ran just fine under Win3 with no changes.

The Win3 sdk exists and is quite complete. You can check with MarkWa. It also contains info about making Win2 apps Win3 aware
CONFIDENTIAL

Also, Win3 is going to be released throughout the company in about 2 weeks. I think we may release Win3 internally before you can release WinMail. Response for Win3 has been very high and you will probably find yourselves under a LOT of pressure to come out with a Win3 version. It would be worth the effort to make yourselves run under Win3 even at the expense of not working under Win2. There are a lot of things that you couldn't legally do under win2 that you can legally do in Win3 using documented API. There usually is no trivial Win2 & Win3 method of making these work.

X130937

>From gregp Mon Oct 30 13:10:06 1989
To: davidds
Subject: Re: WinMail & Win3
Date: Mon Oct 30 13:08:32 1989

We have to make WinMail usable under Windows 2.x since Win3 won't be out until after WinMail is released. Is there a guide somewhere that outlines how to be compatible with Win3 for a Win2 application.

For instance, how do we compatibly get the desktop handle under Windows 2?

>From davidds Mon Oct 16 14:14:13 1989
Subject: Re: WinMail & Win3

Anyway, as for working under win3, the "Can't access Aux Port" occurs because we tried to write a debugging message to your com port because windows crashed for some reason.

(It looks like you are trying to get the desktop window when you start up which is causing you to die in Win3 since it has changed. Win3 provides an API, GetDesktopWindow, for this purpose.)

From lisacr Mon Oct 30 16:25:41 1989
To: jodys t-sarahh
Cc: markwa
Subject: Re: latest release
Date: Thu Nov 07 17:27:04 PDT 1991

The DDK (and SDK) are on \\windex\30betaro (password spicspan). \DDK contains the files and release notes for DDK (called DDKNOTES.WRI).

Lisa

>From jodys Mon Oct 30 15:37:27 1989
To: t-sarahh
Subject: latest release
Cc: lisacr markwa
Date: Mon Oct 30 15:35:11 1989

CONFIDENTIAL

Lisacr can tell you where the DDK release is on the server for internal folks and markwa will tell you where the SDK will be.

Markwa and Lisacr, please tell sarah where the sdk and ddk will be for internal folks to get.

Thx, Jody

X130938